

Ozark Opportunities, Inc. Theory of Change

A Theory of Change portrays a network's roadmap to achieving its desired results. It also articulates the belief system that underlies the network's work.

PERFORMANCE MANAGEMENT & MEASUREMENT

ASSUMPTIONS

Our assumptions articulate the principles and belief system that underlie the work of Community Action and Ozark Opportunities, Inc. in particular.

Ozark Opportunities, Inc. (OOI) works to create opportunities for Arkansas families with low-incomes, by employing long-term strategies that recognize:

- Family and community success are interconnected
- Community stakeholders, including the low-income, know best how to meet their community's needs
- The agency has a responsibility to insure that resources are used to best impact poverty in our rural area.

Ozark Opportunities, Inc. acts as a catalyst to conduct community planning and implementation of coordinated strategies for low-income families and communities.

SYSTEMS CAPACITY

Systems capacity at every level within OOI enables individual, family, and community strategies to produce outcomes.

- ✓ Family Stabilization Services
- ✓ Family Development Programs and Initiatives
- ✓ Community Development & Engagement
- ✓ Staff Enrichment

MANAGEMENT AND ACCOUNTABILITY

Local strategies produce locally determined outcomes that are outlined in the Strategic Plan and tracked on a local, state and national level.

Results Oriented Management and Accountability (ROMA) system guides its service delivery and outcomes measurement process:

- ✓ Conduct local community assessment
- ✓ Identify results and strategies
- ✓ With partners, implement strategies based on local assessment
- ✓ Gather and assess local results based on the National Performance Indicators
- ✓ Evaluate impact by comparing results to that of comparable agencies with comparable communities and target populations

FAMILY SELF-RELIANCE & ENRICHED COMMUNITIES

- Family Level Outcomes
- Community Level Outcomes
- Agency Level Outcomes

DATA COLLECTION & ANALYSIS

Systematic data collection and analysis are needed to test these assumptions, continuously improve services, and increase OOI's effectiveness and efficiency.

